

THE CMDB TRUST GAP

WHY YOUR IT DATA IS COSTING
YOU MORE THAN YOU THINK.



YOU DON'T HAVE A CMDB PROBLEM. YOU HAVE A **TRUST** PROBLEM.

Most organisations believe their CMDB is “good enough”.

But when you look closer:

- Data is inconsistent
- Service models are incomplete
- Changes introduce unknown risk

The result:

- Changes have a high failure rate
- Decisions based on assumptions, not facts

WHAT INACCURATE DATA REALLY COSTS YOU.

If your CMDB isn't trusted, you are already paying for it.

\$12.9M/year

Cost of poor data quality
(Gartner)

\$5,600/minute

Cost of downtime
(Gartner)

80%

Outages caused by change
(Gartner)

20-30%

Productivity loss
(McKinsey)

HOW BIG IS YOUR CMDB TRUST GAP?

Checklist:

1. Multiple data sources with inconsistent records
2. Manual service mapping
3. Manually maintaining the service level of your CMDB
4. Reliance on key individuals
5. No visibility of model drift
6. Low confidence in change impact

If you checked two or more items on this checklist, you have a CMDB trust gap.

WHY YOUR CURRENT TOOLING HASN'T FIXED THIS.

DISCOVERY TOOLS:

They discover environments and IT estates,
but it only discover assets on the network at the
time of execution.

CMDB:

Stores a large amount of data,
but it doesn't maintain context continuously.

OBSERVABILITY TOOLS:

Visualise a large amount of information,
but they don't detect drift.

INTRODUCING TEKWURX UCONTROL

TekWurx uControl is no-code, point and click, platform that normalises asset data, models business applications, and continuously validates their accuracy over time.



**TekWurx
uControl**

Other tools either discover, store, or visualise your environment. TekWurx uControl ensures your data is accurate, contextual, and continuously trusted.


TekWurx
Know the Unknown

VISIBILITY → TRUST → CONTROL

TekWurx uControl makes your service model accurate on day one, and keeps it accurate every day after.

TekWurx uControl delivers data normalisation across sources

- Normalises data across sources
- Enables no-code (point and click) service modelling
- Continuously validates accuracy
- Detects drift before it becomes failure
- Adds business context to technical data

DEFINE AN APPLICATION ONCE. MAINTAIN IT EVERYWHERE.

TekWurx uControl Functionality	Business Value
Ingests, reconciles and normalises data	Eliminates inconsistent asset data across your tools
No-code service mapping	No reliance on specialists or expensive consultants
Monitors change & drift	Ensures that your CMDB doesn't decay over time
Gives business context to asset data	You can visualise / understand impact in business terms
Reports directly to your inbox or SharePoint	<i>Key stakeholders can instantly access and use the data</i>
Creates incident tickets	<i>Enables action, not just insight</i>

**BUILDING A
SERVICE MODEL
IS EASY.
KEEPING IT
ACCURATE IS
THE REAL
CHALLENGE.**

	Manual / Native	TekWurx uControl
Data accuracy	Inconsistent	Normalised
Service mapping	Manual	No-code
Maintenance	Continuous effort	Automated
Drift detection	None	Real-time
Scalability	Limited	Enterprise-ready

WHAT'S YOUR CMDB REALLY COSTING YOU?

